



# Straight Talk about Hospice QRP & Care Planning

## Date and Times

June 2, 2021,  
11:00–12:30 pm PST  
June 9, 2021,  
11:00–12:30 pm PST

## Location

Your Office via Zoom

## Registration Fees

OAH C Member: \$199 / agency  
Non-Members: \$299 / agency

## Target Audience

- \* Hospice Administrators
- \* Clinical Managers
- \* QAPI Coordinators
- \* Nursing Staff
- \* Interdisciplinary Team Members

## Materials

Handouts will be sent by email prior to the conference.

## Program Overview

### Webinar 1

## Hospice QRP – Connecting the Dots Between HIS, CAHPS, & Outcomes

Wednesday, June 2, 2021 \* 11:00 –12:30 pm PST

Explore the Connection between the Hospice Quality Reporting Program (HQRP) and patient care. This session will familiarize you with the HQRP requirements and explain the impact they have on an agency. HQRP currently consists of two reporting requirements that use data to calculate performance on quality measures: the Hospice Item Set (HIS) and the Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey, but if the FY 2022 proposed rule is approved as proposed, then we will see some changes! We will highlight those proposed changes and how that may affect your agency. Join us to learn to identify the measures and understand how the data for both the HIS and the CAHPS hospice survey items correlate to clinical practice and improving outcomes.

### Webinar 2

## Hospice Care Planning Drill Down

Wednesday, June 9, 2021 \* 11:00 –12:30 pm PST

Some of the most commonly cited deficiencies in hospice are from the Hospice CoP on Interdisciplinary Team, Care Planning and Coordination of Services. Gain an understanding of the documentation requirements for use of different levels of hospice care in order to avoid surveyor scrutiny. Join us as we drill down the CoPs so you learn how to recognize noncompliance with CoP requirements and understand ways to ensure compliance within your agency to avoid survey deficiencies.

## CNE Credit

Kansas Home Care & Hospice Association is approved as a provider of CNE by the Kansas State Board of Nursing. Each course offering is approved for **1.8** contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing provider number: LT0287-0314.

## Recording

Registered agencies will be sent a recording link following the live presentation. Recordings will be available through June 30 for review or follow-up on missed portions of the offering.

## Questions?

Contact Brandy Sweet,  
Membership Services  
Coordinator  
(503) 364-2733 or  
[bsweet@oahc.org](mailto:bsweet@oahc.org)

## Brought to you by...

### Oregon Association for Home Care

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## Registration Information

Registrations should be made on-line... [www.oahc.org](http://www.oahc.org) to register.

**Registration Deadline: Tuesday, June 1, 2021**

\*\*Registration fees are for the full series. Fee are based on ONE live phone/Zoom connection for each webinar; multiple site participation for the live offerings for your agency will require a separate registration fee for each live connection. Registrations should not be shared between agency offices—if an agency plans to participate from two office locations, two registrations are required.

**Confirmation:** A confirmation will be emailed to you by June 1, This confirmation will include the presentation handouts, CE documents, and information on accessing each webinar.

**Cancellations:** Written requests for refunds received on or before May 26, 2021. Fees are non-refundable after this date; there are no refunds for no-shows.

## Speaker

**Sharon Litwin, RN, BSBS, MHA,  
HCS-D, Senior Manager - Coding and Clinical Consulting,  
Healthcare Provider Solutions**

Sharon Litwin is Senior Manager of Coding & Clinical Consulting at Healthcare Provider Solutions. Prior to her current position, Sharon was the Founder and Senior Managing Partner of 5 Star Consultants, a national consulting and coding firm specializing in homecare and hospice services since 2003. Sharon was an ACHC and CHAP surveyor, performing Medicare deemed surveys for ten years. She is a current ACHC and CHAP Certified Consultant. Sharon has been in the home care and hospice industry for over 25 years. Sharon is a regular speaker to education companies, state and national associations, and published author in industry-related publications.

*KHCHA greatly appreciates the time and effort on the part of our speakers/vendors in providing information for our attendees. The Kansas Home Care & Hospice Association feels an obligation to present the widest possible viewpoints represented in the home care and hospice arena. However, the participation of any speaker/vendor/product in our presentations does not constitute an endorsement by this association. As always, you are strongly advised to seek further counsel and exercise diligence in making any decisions that affect your business or the quality of services you provide.*