## June 25, 2024 7:00am – 9:00am PST Deep Dive into Hospice Quality



Dive into the depths of Hospice Quality with us! Join our webinar as we explore the fascinating history and updates of the Hospice Quality Reporting Program (HQRP), just like discovering hidden treasures in the ocean's depths. But wait, there's more! We'll also uncover the latest developments in the Hospice Special Focus Program (SFP), like encountering rare aquatic creatures in uncharted waters.

And if that's not thrilling enough, get ready to explore future areas of focus in Hospice Quality, including the Hospice Outcomes and Patient Evaluation (HOPE) tool, similar to setting sail towards new horizons.

So, grab your scuba gear and join us for an educational deep dive like no other! Whether you're a seasoned expert or just dipping your toes into the world of Hospice Quality, this webinar promises to make a splash.



### Presenter: Chris Gallarneau Senior Education Consultant

Chris Gallarneau has more than 15 years of experience in the hospice industry in a variety of leadership roles. His areas of consulting expertise include hospice education, healthcare operations, healthcare sales and marketing, and leadership development. Prior to his arrival at MAC Legacy, Chris worked in the senior housing/long-term care industry and the correctional healthcare setting; however, he found his passion with the ministry of hospice and the professionals that deliver care at the end-of-life. In addition to working as a consultant to healthcare providers to improve the patient care model and increase employee satisfaction, Chris travels to attend and speak at healthcare and business conferences to gain new insights and inspire others. Chris currently serves as a Member of NHPCO's Next Generation Leadership Council, and he is a CHAP and ACHC Certified Consultant.



### Presenter: Angela Huff, RN Senior Managing Consultant/Home Care & Hospice Forvis Mazars, LLP

Angela is a Senior Managing Consultant with Forvis Mazars, LLP and provides consulting services to home care and hospice clients. With over 30 years of experience as a registered nurse, she has spent the last 20 years in executive leadership in home health, hospice operations, and software development in the post-acute space, including performing operations improvement assessments and compliance-focused reviews of home health and hospice documentation, including audits and appeals related to the OIG and program integrity contractors.

Oregon Association for Home Care Deep Dive into Hospice Quality June 25, 2024 I 7:00am-9:00am PST

**Confirmation:** Prior to the webinar, you will receive a Zoom confirmation email which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

**Registration Fee:** The registration fee covers one individual and one continuing education (CE) certificate (if applicable). Multiple site participation from individuals within your agency will require separate registration. For example: if your agency has paid for 1 participating registration but 3 people from your agency would like to attend (and receive CE credit), your agency will need to pay a separate registration fee for all 3 participants. In addition, if your agency has sent in 1 registration but 3 people from your agency register through the Zoom link, your agency will be invoiced the registration fee for the additional 2 registrations. The handouts will be emailed to you to the email address you provide.

**Cancellation and Substitution Policy:** Fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by OAHC one week prior to the event.

**Recording:** The recording for this webinar will be made available for 30 days following the webinar.

**Continuing Education:** This educational activity is eligible for 2.0 nurse contact hours. The Association for Home & Hospice Care of NC is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

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1.	Online Registration - please visit <u>www.oahc.org</u>
	Mail registration form with total registration fees (check or credit card) to: OAHC, 417 2 <sup>nd</sup> St. Ste. 101, Lake Oswego, OR 97034
3.	Fax form with total registration fees (credit card) and signature to (877) 458-8348

Contact Brandy Sweet with questions: <u>bsweet@oahc.org</u> or (503) 364-2733