

## Home Health Nuts & Bolts

#### April 4, 2025 6:00am – 9:00am PST A Virtual Intensive Advanced Training for Home Health and Hospice **Clinicians and Leaders**

Held in partnership with AHHC of NC and Corridor

#### ABOUT THE PROGRAM

Home Health: Beyond Nuts and Bolts - Take your home health expertise to the next level with "Home Health BEYOND Nuts & Bolts." In this comprehensive 3-hour training, WellSky Senior Director Cynthia Campbell demystifies complex documentation requirements through practical, step-by-step instruction. You'll master survey preparedness, payment audits, and the Payment Driven Groupings Model using real-world examples and actionable checklists.

Gain hands-on experience by analyzing clinical records from a medical reviewer's perspective. Learn precise documentation strategies for Face-to-Face encounters, homebound status, and medical necessity. Leave equipped with tools and insights to excel in today's home health landscape.

Objectives:

- Define the Face-to-Face Encounter and apply to daily clinical scenarios.
- Understand and learn documentation requirements to support homebound status.
- Define Medical Necessity and learn to apply tools and documentation strategies.

# **ABOUT THE PRESENTERS**

### Cindy Campbell, MHA Healthcare Informatics, BSN, RN, CCS-HH

Cindy Campbell is a nationally recognized thought-leader and management consultant to the continuum of healthcare at home. Cindy holds a Master of Health Administration with specialty in Healthcare Informatics, and a Bachelor of Science in Nursing. Cindy brings deep experience leading multi-service line healthcare at home, followed by national management consulting across the country. Cindy and her colleagues help agencies leverage strategic thought, innovation and operational efficiency into organizational, work-process and clinical model design for Home Health, Hospice, Palliative Care and Private Duty organizations throughout the United States. A passionate advocate for

innovation on behalf of patients and industry, Cindy is committed to driving methodology to best serve the needs of advancing healthcare at home.

### Sharon Seaton, RN, BSN, CHPN, HCS-O, HCS-D, CCS-HH

Sharon Seaton, RN, is a Program Manager within Advisory and Outsource Services at WellSky, where she brings over 35 years of healthcare expertise to her role. With advanced certifications including CHPN, HCS-D, HCS-O, and CCS-HH, Sharon specializes in home health and hospice operations, compliance, and education.

In her current position, Sharon collaborates with stakeholders across the

healthcare spectrum to develop and deliver targeted educational programs. She works closely with state professional associations and individual agencies to elevate staff expertise, address regulatory compliance needs, and prepare organizations for surveys. Her comprehensive approach includes both reactive solutions for agencies facing citations and proactive strategies to maintain operational excellence.

Sharon's extensive background includes successful roles as a Hospice Administrator, where she achieved 100% program growth, and as a Quality Manager, where she implemented significant cost-saving measures while improving care delivery. Her expertise extends to OASIS review, ICD-10 coding, and the development of effective QAPI programs.

At WellSky, Sharon also contributes to the development and maintenance of industry-supporting publications, including policy and procedure manuals and other compliance tools that help agencies optimize their operations. Her combination of clinical experience, regulatory knowledge, and educational expertise makes her a valued resource in the home health and hospice community.





Oregon Association for Home Care Home Health: Beyond Nuts and Bolts A Virtual Intensive Advanced Training April 4, 2025 | 6:00am – 9:00am PT

- **Confirmation:** Prior to the webinar, you will receive a Zoom confirmation email which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.
- **Registration Fee:** The registration fee covers one individual and one continuing education (CE) certificate (if applicable). Multiple site participation from individuals within your agency will require separate registration. For example: if your agency has paid for 1 participating registration but 3 people from your agency would like to attend a receive CE credit, your agency will need to pay a separate registration fee for all 3 participants. In addition, if your agency has sent in 1 registration but 3 people from your agency register through the Zoom link, your agency will be invoiced the registration fee for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.
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Contact Brandy Sweet with questions: <u>bsweet@oahc.org</u> or (503) 364-2733